



SEC+

Lesson 15: Explain Risk Management Processes

Lesson 15

Topic 15A

Risk Management
Processes and Concepts



Risk Identification and Assessment













- Risk identification is fundamental to managing risk
 - Malware attacks
 - Phishing attempts
 - Insider threats
 - Equipment failures
 - Software vulnerabilities
 - Nontechnical risks like inadequate policies or training
- Risk assessment evaluates previously identified risks to determine their potential impact on the organization

Risk Identification and Assessment

- Risk Analysis
 - Describes identifying and evaluating potential risks and the characteristics that define them
- Quantitative Analysis
 - Assign tangible values to each risk
- Qualitative Analysis
 - Assess risks based on subjective judgment
- Risk Assessment
 - Estimates potential risk levels and their significance by interpreting data collected during risk analysis

Risk Identification and Assessment

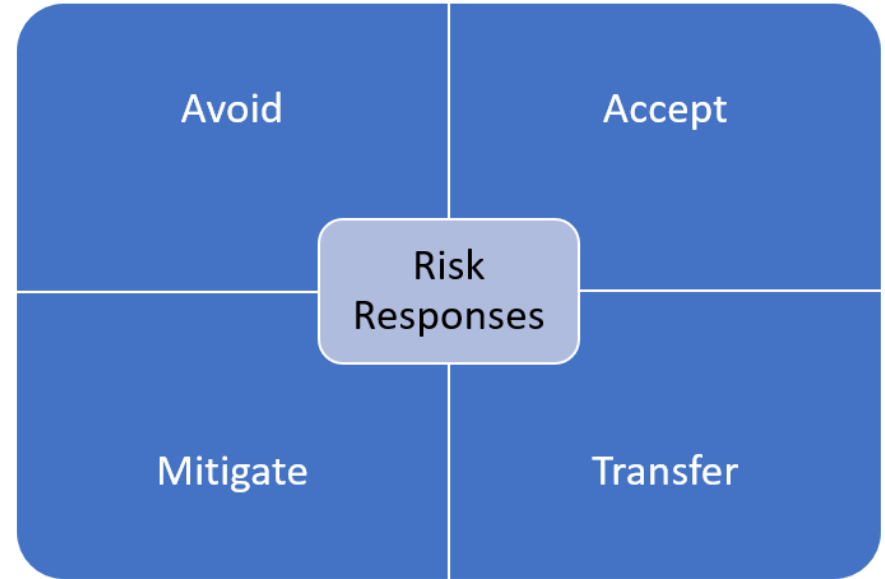
- Inherent Risk
 - Level of risk before any type of mitigation has been attempted
- Heat Map

Risk Factor	Impact	ARO	Cost of Controls	Overall Risk
Legacy Windows Clients				
Untrained Staff				
No Antivirus Software				

Traffic light impact grid.

Risk Management Strategies

- Risk management strategies
 - Describe the proactive and systematic approaches used to identify, assess, prioritize, and mitigate risks to minimize their negative impacts
- Risk responses
 - Identify how risk items are managed



The four risk responses are avoid, accept, mitigate, and transfer.

Risk Management Strategies

- Residual Risk
 - The amount of risk left after mitigations are implemented
 - Risk cannot be fully eliminated
- Risk Appetite
 - Acceptable levels of risk
 - Varies from one organization to another
 - Sometimes defined in a formal risk appetite statement

Risk Management Processes

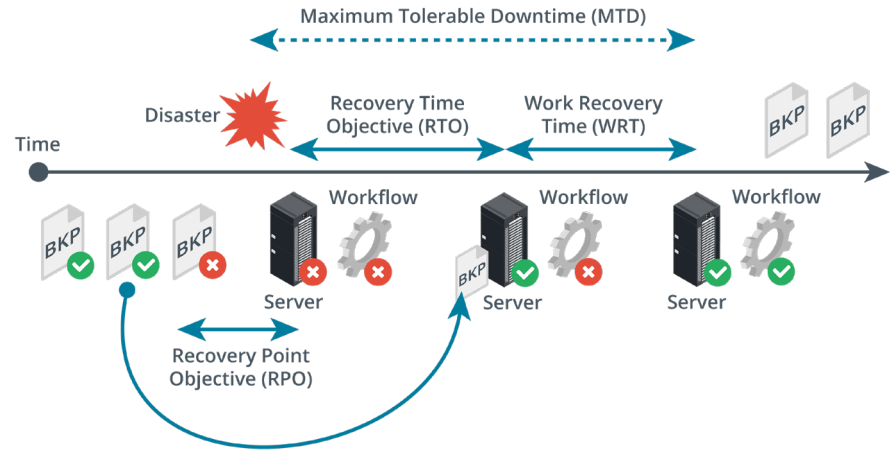
- Identifying, assessing, and mitigating vulnerabilities and threats to the essential functions that a business must perform to fulfill its purpose
- Risk
 - A measure of threats, vulnerabilities, impact, and probability
- Risk Registers
 - Risk description
 - Severity
 - Owner of the risk item
 - Identified mitigations
 - Often utilize heat maps

Risk Management Processes

- Risk Threshold
 - Defines the limits or levels of acceptable risk
- Key Risk Indicators
 - Predictive indicators for monitoring and predicting potential risks
- Risk Reporting
 - Communicate an organization's risk profile
 - Communicate the effectiveness of a risk management program

Business Impact Analysis

- Identification of Critical Systems
- Mission Essential Functions
- Maximum Tolerable Downtime (MTD)
- Recovery Time Objective (RTO)
- Work Recovery Time (WRT)
- Recovery Point Objective (RPO)



Metrics governing mission essential functions. (Images © 123RF.com.)

Risk Management Processes and Concepts

- Risk Identification and Assessment
- Risk Management Strategies
- Risk Management Processes
- Business Impact Analysis

Lesson 15

Topic 15B

Vendor Management Concepts



Vendor Selection

- Systematically evaluate and assess potential vendors to minimize risks associated with outsourcing or procurement
- Third-Party Vendor Assessment
 - Critical component of Governance, Risk, and Compliance (GRC)
 - Vendor assessments provide evidence of due diligence
- Conflict of Interest
 - When an individual or organization has competing interests or obligations that could compromise their ability to act objectively, impartially, or in the best interest of the organization

Vendor Selection

- Vendor Assessment Methods
 - Evidence of Internal Audits
 - Independent Assessments
 - Penetration Testing
 - Supply Chain Analysis
 - Right-to-Audit Clause
- Vendor Monitoring
 - Continuously evaluating vendors to ensure ongoing adherence to security standards, compliance requirements, and contractual obligations

Legal Agreements

- Initial Agreements
 - Memorandum of Understanding (MOU)
 - Nondisclosure Agreement (NDA)
 - Memorandum of Agreement (MOA)
 - Business Partnership Agreement (BPA)
 - Master Service Agreement (MSA)
- Operational/Performance Agreements
 - Service-level Agreement (SLA)
 - Statement of Work (SOW)/Work Order (WO)
- Expectations
 - Rules of Engagement (RoE)

Vendor Management Concepts

- Vendor Selection
- Vendor Assessment Methods
- Legal Agreements

Lesson 15

Topic 15C

Audits and Assessments



Attestation and Assessments

- Attestation
 - Verifying the accuracy, reliability, and effectiveness of security controls
- Internal Assessment
 - Organization's own employees conduct an in-depth assessment
 - Relatively simple to perform and customize
- External Assessment
 - Independent Third-Party
 - Impartial and objective evaluation of business practices
 - Required for legal compliance

Penetration Testing

- Uses authorized hacking techniques to discover exploitable weaknesses in the target's security systems.
- Sometimes referred to as Pen Test or Ethical Hacking
- Internal Pen Test performed by a “Red Team”
- May include Active and Passive Reconnaissance
- Known Environment Penetration Testing
- Partially Known Environment Penetration Testing
- Unknown Environment Penetration Testing

Exercise Types

- Different types of penetration tests allow organizations to use a flexible and prioritized approach toward security assessment
- Offensive Penetration Testing “Red Team”
- Defensive Penetration Testing “Blue Team”
- Physical Penetration Testing
- Integrated Penetration Testing
 - Combines different types of penetration testing techniques

Penetration Testing Concepts

- Attestation and Assessments
- Penetration Testing
- Exercise Types

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Summary

